

## What is an Extended Warranty, how is it different from the new vehicle warranty?

Honda Cars India Limited (HCIL) presently warranty all its cars for a period of 2 years or 40,000 kms whichever is earlier at the time of sale of new car - this is called as new vehicle warranty. This warranty state that the manufacturer will repair or replace any part which proves defective within the limits of warranty to no charges to the customer for parts and labour. Once the warranty expires, you have nothing to protect you from expensive vehicle repairs. The HondaCare Extended Warranty is an optional warranty that can be purchased by the customer any time before the expiry of the new vehicle warranty.

#### When can I buy the Extended Warranty?

The best time to buy the Extended Warranty is while buying your car. You can also buy your extended warranty later on, so long as the car is still under the new vehicle warranty. However, buying the plan later on implies a higher cost than when buying along with the new car.

#### Can I avail this facility at any of the Honda Dealership?

The answer is YES. The best part of HondaCare Extended Warranty is that program is offered to you by the manufacturer i.e. Honda Cars India Ltd. You are thus given the flexibility of being able to utilize any of the Honda Authorised Dealer Service facilities within the country.

#### What if I sell my car after having bought an Extended Warranty?

You have no reasons to worry. The HondaCare Extended Warranty program is freely transferable to the next owner of the car. In fact, you could get a better resale value for the car if it is maintained under the HondaCare Extended Warranty Program.

## What should I do in case of a breakdown or failure?

The Extended Warranty is in no way different from the New Vehicle Warranty. So all you have to do is take your car along with your extended warranty document and new vehicle warranty booklet to your preferred Dealer.

#### What is included within the scope of my Extended Warranty?

Any defects barring those mentioned in the Exclusive list of the stipulated warranty terms & conditions are liable to be repaired or replace. The owner will have to bear no cost for any part replacement or labour under the Extended Warranty scheme. The decision of Honda Cars India Ltd. or its Dealers would be final regrading the cover of Extended Warranty or any parts as per the terms & conditions contained in the Owners manual / Warranty Booklet / Extended Warranty Document.

## What is the most important thing to do after signing the HondaCare Extended Warranty?

You simply need to maintain your vehicle according to recommendations as outlined in Honda Owner's manual, New Vehicle Warranty Booklet and the Extended Warranty Document. Proper maintenance of your Honda Car will help in increasing its reliability & longevity plus you will enjoy a more rewarding driving experience.

# Frequently Asked Questions